

Strategic Goals

2024-2026



MOC's mission is to empower families to achieve economic security by eliminating barriers and creating opportunities.



MOC will increase access to holistic health services for our clients by:

- Providing nutrition education to 10,000 residents, annually.
- Increasing the percentage of eligible MOC clients who are enrolled in nutrition benefits and programs by 10%, annually.
- Expanding capacity to provide comprehensive culturally appropriate Behavioral Health Services by 10%, annually.
- Providing Sexual & Reproductive Health/Women's Health to 400 residents of North Central Massachusetts, annually.
- Building capacity to provide Primary Care services to 2,500 residents of North Central Massachusetts by 2025.



MOC will increase access to high quality early education and childcare services by:

- Building a pipeline of early education and child care providers by partnering with higher education and skills training providers in innovative ways.
- Increasing Behavioral Health supports for teachers as well as children and families to decrease disruptions in the classroom.
- Improving staff retention through wellness programming.
- Achieving pre-pandemic capacity in the Family Child Care Home program.
- Promoting healthy and safe environments for children, families, and staff.



MOC will be an employer of choice for residents of our service area by:

- Promoting a culture of diversity, equity, inclusion, and belonging in the workplace.
- Enhancing employee engagement through a learning and development strategy.
- Augmenting employee earnings by cultivating a meaningful benefits package.
- Enhancing employee knowledge and comprehension of our products and services.



MOC will help residents find and maintain affordable and energy efficient housing by:

- Temporarily sheltering 360 families facing homelessness in MOC operated EA Shelters, annually.
- Stabilizing 80 families in permanent housing, annually.
- Reducing housing costs for 7,530 families through rent and utility assistance programs, annually.
- Reducing housing costs for 3,000 families through energy efficiency improvements, annually.
- Adding 15 units of affordable housing in MOC's Service Area by 2026.